



UTTARAKHAND OPEN UNIVERSITY, HALDWANI (NAINITAL)

उत्तराखण्ड मुक्त विश्वविद्यालय, हल्द्वानी(नैनीताल)

BACHELOR OF HOTEL MANAGEMENT

(BHM-17)

FIRST SEMESTER ASSIGNMENT

Session - 2017-18 (SUMMER)

Last Date of Submission: 31ST OCTOBER 2017

Session - 2017-18 (WINTER)

Last Date of Submission: 30TH APRIL 2018

Course Title: Accommodation & Front Office Foundation -I
Maximum Marks: 10

Course Code: BHM-103T

Section - A

Section 'A' contains 08 short answer type questions of 1½ mark each. Learners are required to answers FOUR questions only. Answers of short answer-type questions must be restricted to 250 words approximately.

Briefly discuss the following:

1. Classify hotel on the basis of location? Explain each with examples.
2. Write a note on 'Star Classification of Hotels'.
3. As a manager of large hotel how you will handle unusual events?
4. Write a note on 'Guest room Supplies and Amenities'.
5. What are the attributes of front office personnel?
6. What are the duties and responsibilities of Front Office Manager?
7. Write a note on 'Careers in Housekeeping'.
8. What are the qualities of housekeeping personnel?

Section - B

Section 'B' contains 04 long answers - type questions of 2 marks each. Learners are required to answers 02 questions only.

1. Write a detailed note on 'Leading Indian Hotel Chain'.
2. Write an essay on 'Types of Hotel Rooms'.
3. What are various sections of Fron Office Department? Explain each in detail.
4. Write a note of 'Various Sections of Housekeeping'.