



UTTARAKHAND OPEN UNIVERSITY, HALDWANI (NAINITAL)
उत्तराखण्ड मुक्त विश्वविद्यालय, हल्द्वानी (नैनीताल)

MASTER OF HOTEL MANAGEMENT (MHM-17)

First Semester Assignment

Session - 2017-18, Summer

Last Date of Submission: 31st October 2017

Session - 2017-18, Winter

Last Date of Submission: 30th April 2018

Course Title: Accommodation Management
Year: 2017-18

Code: HM-103
Maximum Marks: 10

Section - A

Section 'A' contains 08 short answer type questions of 1½ mark each. Learners are required to answer FOUR questions only. Answers of short answer-type questions must be restricted to 250 words approximately.

Briefly discuss the following:

1. Role of housekeeping in hospitality industry
2. Section of housekeeping department
3. Duties and responsibilities of Executive Housekeeper
4. Duty Roaster and Work Schedule
5. Linen Room
6. Key Control.
7. Laundry
8. Elements of Design

Section - B

Section 'B' contains 04 long answers - type questions of 2 marks each. Learners are required to answer 02 questions only.

Discuss the following in detail:

1. Window Treatment
2. Flower Arrangements
3. Cleaning equipments
4. Fibers and fabrics