



UTTARAKHAND OPEN UNIVERSITY, HALDWANI (NAINITAL)

उत्तराखण्ड मुक्त विश्वविद्यालय, हल्द्वानी (नैनीताल)

MASTER OF HOTEL MANAGEMENT (MHM-16)

Fourth Semester Assignment

Session - 2017-18, Summer Last Date of Submission: 31<sup>st</sup> October 2017  
Session - 2017-18, Winter Last Date of Submission: 30<sup>th</sup> April 2018

Course Title: Team Management  
Year: 2017-18

Code: MHM-402  
Maximum Marks: 15

**Section – A**

*Section ‘A’ contains 08 short answer type questions of 2 marks each. Learners are required to answer 4 questions only. Answers of short answer-type questions must be restricted to 250 words approximately.*

**Briefly discuss the following:**

1. What are the differences between a group and a team?
2. What are the factors of leadership?
3. Explain social cohesion.
4. Name the various principles of leadership.
5. Write a short note on SDI.
6. Write a short note on MBTI.
7. What is the team performance curve?
8. List the features of innovative teams.

**Section - B**

*Section ‘B’ contains 04 long answers - type questions of 3½ marks each. Learners are required to answer 02 questions only.*

**Discuss the following in detail:**

1. What are the characteristics of an effective team? How is a self-managed team different from a cross-functional team?
2. What is innovation? What are the important factors for creating a sustainable team culture?
3. Briefly explain the different approaches of team leadership. How can team strength be assessed?
4. Describe the five stages of Tuckman’s Model of Team Formation.