
UTTARAKHAND OPEN UNIVERSITY, HALDWANI (NAINITAL)



उत्तराखण्ड मुक्त विश्वविद्यालय हल्द्वानी (नैनीताल)

Programme Name-PGDHRM-First Semester

Programme Code- PGDHRM-17

Course Name- Human Resource Development (HRD)

Course Code-MS 302

Maximum Marks-20

Session - 2017-18, Summer Last Date of Submission: 31st October 2017

Session - 2017-18, Winter Last Date of Submission: 30th April 2018

Section-A

Section 'A' contains 08 short answer type questions of 2.5 marks each. Learners are required to answer 4 questions only. Answers of short answer-type questions must be restricted to 250 words approximately.

Discuss the following (1-8) –

1. Characteristics of HRD.
2. Framework of HRD in the Indian Context.
3. Employees Welfare and Quality of Work Life.
4. HRD Mechanism for Workers.
5. Basics of Counseling.
6. Career planning.
7. Quality Circles.
8. Principles of reinforcement.

Section-B

Section 'B' contains 04 long answer-type questions of 05 marks each. Learners are required to answer 02 questions only.

1. Explain the relevance of Balance Score Card for the management of Human Resources. How can a balanced scorecard be used as a strategic management tool by organizations?
2. 'No organization today can choose between training and development'. In the wake of the above statement, discuss the various methods of imparting training.
3. What is the need for a development-oriented approach for workers? Also discuss the areas on which a development plan for workers can focus.
4. What are the major reasons for which individuals resist change? How can organizations deal with resistance?