



# UTTARAKHAND OPEN UNIVERSITY HALDWANI (NAINITAL)

## BTS FOURTH SEMESTER ASSIGNMENT

*Programme Name: Bachelor of Tourism Studies*

*Course Name: Airlines Ticketing and Cargo Operations*

*Session: 2014-15 (summer)*

*Last Date of Submission: 15 June 2015*

*Programme Code: BTS12*

*Course Code: BTS402*

*Maximum Marks: 20*

**Section 'A' contains 08 short answer type questions of 2.5 marks each. Learners are required to answers 4 questions only. Answers of short answer-type questions must be restricted to 250 words approximately.**

### **Briefly discuss the following:**

1. What do you mean by passport?
2. What do you mean by passenger's insurance in aviation?
3. Write the main medical equipments in Airlines?
4. What is law pertaining to Dangerous goods and baggage?
5. Define Civil Air Crafts. Explain its types.
6. Differentiate between Flying time and Ground time.
7. Write down the airlines codes of following:
  - (a) American Airlines
  - (b) Gulf Air
  - (C) British Airways
  - (d) Air India
8. Mention the different types of pricing objectives.

**Section 'B' contains 04 long answer-type questions of 05 marks each. Learners are required to answers 02 questions only.**

1. What do you mean by visa? Also write a short note on the student visa?
2. Discuss the baggage handling procedure with example.
3. How to make a Reservation? Describe the procedure for Reservations communication by telephone between Agents and Airlines.
4. Explain the main role and functions of IATA. In how many areas IATA has divided the world.