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# UTTARAKHAND OPEN UNIVERSITY HALDWANI (NAINITAL)

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## BTS-12 Fourth Semester Assignment Programme Code: BTS 12

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**Last Date of Submission:** 31 May 2017      **Session:** 2016-17 (summer)  
**Course Title:** Airlines Ticketing And Cargo Operations      **Code:** BTS-402  
**Year:** 2016-17      **Maximum Marks:** 20

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**Section 'A' contains 08 short answer type questions of 2.5 marks each. Learners are required to answer any 4 questions only. Answers of short answer-type questions must be restricted to 250 words approximately.**

**Briefly discuss the following:**

1. Describe VISA. What is transit visa?
2. What is AEROSTATS?
3. Different seating classes of Scheduled Airlines
4. What do you understand by Green Channel and Red Channel?
5. Accountability of lost baggage
6. International Air Transport Association (IATA)
7. In how many areas IATA has divided the world. Discuss each of them.
8. What do you understand by Time Zones?

**Section 'B' contains 04 long answer-type questions of 05 marks each. Learners are required to answer any 02 questions only.**

1. What do you mean by Specific Commodity Rates (SCR)? Write down about the types of Specific Commodity Rates.
2. Define flying time. Differentiate flying time and ground time.
3. Write a short note on following:
  - A. Weight concept
  - B. Piece concept
4. Write a short note on following:
  - A. Travel Information Manual
  - B. Non Scheduled Airlines