

**UTTARAKHAND OPEN UNIVERSITY, HALDWANI (NAINITAL)*****MBA Fifth Semester*****Programme Code-MBA-10****Course Code:CP 3004****Course Name-Management Control Systems****Maximum Marks-40****Session-2012-13, Summer*****Last date of Submission-15 January,2013*****Section-A**

Section 'A' contains 08 short answer type questions of 5 marks each. Learners are required to answer 4 questions only. Answers of short answer-type questions must be restricted to 250 words approximately.

Briefly discuss the following-

1. Strategic Control
2. Job Enrichment
3. ERP
4. Profit Centres
5. Transfer Pricing
6. ROI
7. Project Control System
8. Project Scheduling

Section-B

Section 'B' contains 04 long answer-type questions of 10 marks each. Learners are required to answer 02 questions only.

1. 'Control is a fundamental management function that ensures work accomplishment according to plans.' Analyze this information giving the importance of control and the steps involved in the control function. Distinguish between authority, responsibility and power along with a detailed description of all of these.
2. Describe the requisites of a good management reporting systems. Explain how ERP can help in management control information.
3. Could zero-base budgeting, management by objectives, and human resource accounting all be applied to the management of an investment centre?
4. The role of project manager in project monitoring can be equated to that of a class monitor in a school. Illustrate the steps involved in project monitoring.