



UTTARAKHAND OPEN UNIVERSITY, HALDWANI (NAINITAL)  
उत्तराखण्ड मुक्त विश्वविद्यालय, हल्द्वानी (नैनीताल)

DIPLOMA IN TOUR GUIDING & ESCORTING SKILLS (DTGE-10) ASSIGNMENT

*Last Date of Submission: 15 May, 2012*

Course Title: Tour Guiding  
Year: 2011-12 (Summer)

Course Code: DTGE - 02  
Maximum Marks: 40

Section 'A' contains 08 short answer type questions of 5 marks each. Learners are required to answer 4 questions only. Answers of short answer-type questions must be restricted to 250 words approximately.

**Briefly discuss the following:**

- (1) Responsibilities of Guides
- (2) Characteristics of Service Industry
- (3) Categories of Tourist Guides
- (4) Authorized and Unauthorized Guides
- (5) Sources of earnings of a guide
- (6) Interpretive/Step-on Guides
- (7) Importance of Personal Hygiene and presentation for a Tour Guide

Section 'B' contains 04 long answer-type questions of 10 marks each. Learners are required to answers 02 questions only.

- (1) As a tour guide of a school group, how will you plan and prepare for it?
- (2) Tour guides are highly instrumental in the success of a tour. Explain.
- (3) Visit the website of Tourist guide's federation of India (TGFI) and then describe the roles and responsibilities of the association. Further, also furnish some suggestions towards enhancing the effectiveness of such institutions.
- (4) Elaborate on the personality, communication and coordination of Tour Guides.