

---

**UTTARAKHAND OPEN UNIVERSITY, HALDWANI (NAINITAL)**

---



उत्तराखंड मुक्त विश्वविद्यालय हल्द्वानी (नैनीताल)

**Programme Name-MBA-Third Semester/PGDHRM-First Semester**

**Programme Code- MBA-13 /PGDHRM-10**

**Course Name-Organizational Change and Development**

**Course Code- HR-2301**

**Maximum Marks-40**

**Session -2015-16, Summer**

**Last Date of Submission: 31<sup>st</sup> January, 2016**

---

**Section-A**

Section 'A' contains 08 short answer type questions of 5 marks each. Learners are required to answer 4 questions only. Answers of short answer-type questions must be restricted to 250 words approximately.

**Discuss the following (1-8) –**

1. Organizational politics.
2. Feature of organizational development.
3. Organizational learning.
4. Functions of consultant with regards to change.
5. Organizational politics.
6. Quality of work-life
7. Steps to manage change.
8. Ethics in organizational development.

**Section-B**

Section 'B' contains 04 long answer-type questions of 10 marks each. Learners are required to answer 02 questions only.

1. What are the interventions of organizational development?
2. Explain job-evaluation and re-designing of jobs. Discuss with suitable examples from an organization of your choice.
3. Explain the concept of organizational change. Discuss the agents which resist or support it.
4. Explain in detail about Total Quality Management.