



UTTARAKHAND OPEN UNIVERSITY, HALDWANI (NAINITAL)

उत्तराखण्ड मुक्त विश्वविद्यालय, हल्द्वानी (नैनीताल)

**PGDHRM 1<sup>ST</sup> Semester Assignment**

*Last date of Submission- 15 January 2011.*

**Programme Code- PGDHRM-10**

**Course Code: HR-2301**

**Course Name- ORGANIZATIONAL**

**Maximum Marks-40**

**CHANGE AND DEVELOPMENT**

**Section-A**

Section 'A' contains 08 short answer type questions of 5 marks each. Learners are required to answer 4 questions only. Answers of short answer-type questions must be restricted to 250 words approximately.

**Briefly discuss the following (1 to 8)**

- 1- Concept of Quality of Work Life
- 2- Corporate social responsibility
- 3- Deming's seven deadly sins
- 4- Concept of 'Machiavellianism'
- 5- The mechanics of organizational learning with reference to Indian Organizations.
- 6- General causes of resistance to change and its importance in the current scenario.
- 7- Knowledge Renewal and Knowledge Network.
- 8- First order and second order change

**Section-B**

Section 'B' contains 04 long answer-type questions of 10 marks each. Learners are required to answer 02 questions only.

Q1- Visit an organization in your vicinity and identify what organizational changes are they implementing. Are those changes planned or unplanned? Also give the various steps for implementation of change.

Q2- What do you understand by organizational level change? Explain the concept of organizational resistance to change. Support your answer with an appropriate example.

Q3- Visit an organization in your neighbourhood and study the following concepts:

- 1- Culture of the organization
- 2- The power base of the organization
- 3- Various ethical practices of the organization
- 4- The politics in the organization

Q4- Explain the concept of Knowledge Management. Give its tools and techniques.

