



UTTARAKHAND OPEN UNIVERSITY, HALDWANI (NAINITAL)

उत्तराखण्ड मुक्त विश्वविद्यालय, हल्द्वानी (नैनीताल)

PGDHRM 2nd Semester Assignment

Last date of Submission-15 June, 2011

Programme Code-PGDHRM-10

Course Code:HR2305

Course Name-Managing Interpersonal and Group Processes Maximum Marks-40

Section-A

Section 'A' contains 08 short answer type questions of 5 marks each. Learners are required to answer 4 questions only. Answers of short answer-type questions must be restricted to 250 words approximately.

Briefly discuss the following-

1. Reasons for forming groups
2. Transactional Analysis
3. Consequences of Group Cohesiveness
4. Impression Management
5. Basic Elements of Culture
6. Role of Change Agents
7. Johari Window
8. Interpersonal Trust

Section-B

Section 'B' contains 04 long answer-type questions of 10 marks each. Learners are required to answer 02 questions only.

1. Define Organisational Development and its purpose. What role can OD play in equipping organisations for change.

2. What is 'groupthink'? What are the conditions that favour the development of groupthink? Prepare a write up about the group where you have experienced alienation from the cohesiveness. Explain the group and the reasons for alienation.
3. Discuss the consequences of using power. Why is coercive power usually less effective over the long run than the other types of power? Identify the interpersonal and structural sources of power in an organisation you are familiar with.
4. Compare and contrast group and individual decision making .What are the major problems in decision making. In what kind of situations is Delphi Technique useful?



