

**UTTARAKHAND OPEN UNIVERSITY, HALDWANI (NAINITAL)*****MBA Fourth Semester/PGDHRM Second Semester***

Last date of Submission-15th June, 2012

Programme Code-MBA/PGDHRM-10**Course Code: HR 2306****Course Name-Industrial Relations****Maximum Marks-40****Session: 2011-12 (Summer)****Section-A**

Section 'A' contains 08 short answer type questions of 5 marks each. Learners are required to answer 4 questions only. Answers of short answer-type questions must be restricted to 250 words approximately.

Briefly discuss the following-

1. Role of ILO during 1920-45
2. Acts on Social Security Legislation
3. Collective Bargaining
4. Conciliations
5. Adjudications
6. Grievance Procedure
7. Employee-Empowerment
8. Group Conflict

Section-B

Section 'B' contains 04 long answer-type questions of 10 marks each. Learners are required to answer 02 questions only.

1. What are the major issues involved in the Industrial Relations process in the light of the new economic policy?
2. Examine the machinery laid down by the Industrial Disputes Act of 1947 for the resolution of industrial disputes.
3. 'The more the effective the process of change management, the better the employee relation is'. Explain.
4. How unemployment and underemployment are considered to be barriers in improving Industrial Relations?