

**UTTARAKHAND OPEN UNIVERSITY, HALDWANI (NAINITAL)**

**Programme Name-MBA–Fourth Semester/PGDHRM-Second Semester**

**Programme Code- MBA-13 /PGDHRM-10**

**Course Name- Industrial Relations**

**Course Code-HR 2306**

**Maximum Marks-40**

**Session -2015-16, Summer**

**Last Date of Submission: 15 May, 2016**

**Section-A**

**Section ‘A’ contains 08 short answer type questions of 5 marks each. Learners are required to answers 4 questions only. Answers of short answer-type questions must be restricted to 250 words approximately.**

**Discuss the following (1-8) –**

1. Significance of Industrial Relations.
2. Role of International Labour Organization (ILO)
3. Causes of Industrial Dispute.
4. Functions of trade unions.
5. Discipline
6. Key issues in disinvestment.
7. Employee Empowerment
8. Suggestions for Improvement of Industrial relations.

**Section-B**

**Section ‘B’ contains 04 long answer-type questions of 10 marks each. Learners are required to answers 02 questions only.**

1. Discuss about the industrial relations in India.
2. Explain importance and features of collective bargaining.
3. Write about the implications and essential conditions for successful working of worker’s participation in management.
4. What are the various settlement machinery set up for settling industrial disputes? How far they are helpful to settle the disputes?