



UTTARAKHAND OPEN UNIVERSITY, HALDWANI (NAINITAL)

MBA Fourth Semester/PGDHRM Second Semester

Last date of Submission-15th June, 2012

Programme Code-MBA/PGDHRM-10

Course Code: HR 2307

Course Name-Performance and Reward Management

Maximum Marks-40

Session: 2011-12 (Summer)

Section-A

Section 'A' contains 08 short answer type questions of 5 marks each. Learners are required to answers 4 questions only. Answers of short answer-type questions must be restricted to 250 words approximately.

Briefly discuss the following-

1. Performance Management Process
2. Performance and Development Planning
3. SMART Objectives
4. Performance Review
5. Self – Assessment
6. Mentoring
7. 360-Degree Appraisal
8. Balanced Score Card

Section-B

Section 'B' contains 04 long answer-type questions of 10 marks each. Learners are required to answers 02 questions only.

1. What kind of problems are encountered in performance monitoring and how can they be overcome?
2. Explain the process of performance management and analyse the role of a manager in making the process effective.
3. 'PDP is a collaborative process involving both supervisor and employees' Discuss.
4. Explain the process of performance appraisals. Briefly outline the different methods of appraisal.