



Last Date of Submission: 15th January 2013

Course Title: Accommodation & Leisure

Management Course Code: MHM- 104

Year: 2012-13

Maximum Marks: 20

Section 'A' contains 08 short answer type questions of 2^{1/2} marks each. Attempt any 4 questions only. Answers of short answer-type questions must be restricted to 250 words approximately.

Section-A

Briefly discuss the following:

1. Selection of cleaning equipments
2. Public area cleaning
3. Single room
4. Layout of housekeeping department
5. Duty Roster
6. Linnen Room
7. Sewing Room
8. Dry cleaning

Section 'B' contains 04 long answer-type questions of 5 marks each. Attempt any 2 questions only. Answers of Long answer-type questions must be restricted to 1000 words approximately. Briefly discuss the following:

Section-B

1. What do you mean by cleaning room? Explain the steps of cleaning bed room in detail
2. List the duties and responsibilities of Executive Housekeeper and Public area supervisor.
3. Classify linen and write the sizes of bed and bathroom linen used in hotel.
4. Write a detailed note on "Lost and Found Procedure".