



# UTTARAKHAND OPEN UNIVERSITY HALDWANI (NAINITAL)

## MTM FOURTH SEMESTER ASSIGNMENT

*Programme Name: Master of Tourism Management*

*Course Name: Airlines Ticketing and Cargo Operations*

*Session: 2014-15 (summer)*

*Last Date of Submission: 15 June 2015*

*Programme Code: MTM12*

*Course Code: MTM401*

*Maximum Marks: 20*

**Section 'A' contains 08 short answer type questions of 2.5 marks each. Learners are required to answers 4 questions only. Answers of short answer-type questions must be restricted to 250 words approximately.**

**Briefly discuss the following:**

1. What is GMT?
2. What is Visa?
3. Write short notes on Indian air transport services.
4. What are the basic steps for Itinerary planning?
5. What are the Factors affecting tour cost?
6. What are the basic cargo documents?
7. What are the functions of airway bill?
8. What do you mean by "baggage handling"?

**Section 'B' contains 04 long answer-type questions of 05 marks each. Learners are required to answers 02 questions only.**

1. Describe various types of journeys with suitable examples. What are the rules for fare calculation / Construction for various types of journeys?
2. What do you mean by air cargo agents? Also describe guidelines for Air Cargo agent, Registration, Qualifications and Retention.
3. What is the requirement for cargo packing and labeling? What is the procedure for clearance of imported and exported goods?
4. Define Cargo loading. What are the loading Principles for Containers?