



UTTARAKHAND OPEN UNIVERSITY HALDWANI (NAINITAL)

MTM FOURTH SEMESTER ASSIGNMENT

Programme Name: Master of Tourism Management

Programme Code: MTM12

Course Name: Airlines Ticketing and Cargo Operations

Course Code: MTM401

Session: 2013-14 (Summer)

Maximum Marks: 20

Last Date of Submission: 15 June 2014

Section 'A' contains 08 short answer type questions of 2.5 marks each. Learners are required to answers 4 questions only. Answers of short answer-type questions must be restricted to 250 words approximately.

Briefly discuss the following:

1. Write short notes on Indian air transport services.
2. Differentiate between legal GMT and geographical GMT with suitable examples.
3. What is the significance of ABC World Airways Guide?
4. Write short notes on types of aircrafts.
5. What are the scheduled and non-scheduled Flight?
6. Describe various types of fare.
7. Write short notes on "Cargo insurance".
8. What do you mean by GDS? Provide the list of GDS.

Section 'B' contains 04 long answer-type questions of 05 marks each. Learners are required to answers 02 questions only.

1. What do you mean by "baggage handling"? Give complete procedure of baggage handling in wt. system and piece system.
2. What do you mean by Air Cargo agents? What is the role of air cargo in fostering economic development?
3. Define Cargo loading. What are the loading Principles for Containers?
4. What is the requirement for cargo packing and labeling? What is the procedure for clearance of imported and exported goods?