



# UTTARAKHAND OPEN UNIVERSITY HALDWANI (NAINITAL)

## MTM Fourth Semester Assignment

Programme Code: MTM 12

Session: 2016-17 (summer)

Last Date of Submission: 31 May, 2017

Course Title: Airlines Ticketing and Cargo Operations

Code: MTM 401

Year: 2016-17

Maximum Marks: 20

Section 'A' contains 08 short answer type questions of 2.5 marks each. Learners are required to answer 4 questions only. Answers of short answer-type questions must be restricted to 250 words approximately.

Write a short not on following:

1. Different seating classes of Scheduled Airlines.
2. International Air Transport Association
3. Write a short note on any two International Airports of your choice.
4. Skills required for Airlines Ticketing work
5. Write a short note on any threes Domestic Airports of your choice
6. Differentiate between International Airport & Domestic Airport.
7. Write the IATA city codes of any 15 cities of your choice
8. Computerized Reservation System (CRS)

Section 'B' contains 4 long answer-type questions of 5 marks each. Learners are required to answer any 02 questions only.

1. Write an essay on Travel Documents required for travelling to any foreign country.
2. Write a short note on following:
  - A. Scheduled Airlines
  - B. Non-Scheduled Airlines
3. What are Dangerous Goods? Also discuss rules and regulations for their packaging and transporting through cargo Airlines.
4. Highlight the cargo regulations for transporting Animals through Airlines in India.